



12 December 2019

Dear Glen Iris Families

At our recent School Council meeting we made a decision to appoint a new Before, After School and Vacation Care provider at Glen Iris Primary School as we continue to refine and enhance the programs and opportunities we provide for our students.

We are excited to announce that TeamKids, formerly known as Team Holiday, will now operate our Before, After School and Vacation Care Program commencing on 01/01/2019.

We are confident that the partnership that we now have with TeamKids will benefit all students and families and their focus on supporting our community will be great for our school.

TeamKids values :

TeamKids are setting a new standard in the OSHC space. Now into our 7th year, we have a service offering that;

- Builds parental and student confidence through the quality of outstanding programs
- Maintaining a firm focus on employing Teacher qualified or pre-qualified professionals
- Creating child-led, tried and tested programs that enrich and extend children
- Building long-lasting relationships with our schools and the broader community
- Providing industry-leading educator-to-student ratios of 1:10.

Unique to our industry, TeamKids employ a qualified **full-time** Director of Service at every B&A service. They have two overarching responsibilities, and that is to:

1. Implement age-appropriate experiences that are engaging and fun, but also create learning environments that are warm, unique and stimulating, a place where children don't have to go, they want to go.
2. Ensure consistency of staff, provide an exemplary level of communication with the children and parents and ensure that we build a strong, genuine relationship with the school and the broader community.

We are very conscious, and aware that with change can come some uncertainty, and we are confident that the communication and information from TeamKids will help make the transition to this new Program a smooth and successful one. Please look out for further updates in the coming days and weeks as together; we look to support the establishment of a strong partnership with TeamKids and great experiences for our students.

All families will need to register with TeamKids, as your enrolment and bookings with Camp Australia cannot be transferred across.

If you have **not** used TeamKids before then you will need to register your child and add your bookings for Term 1. Please go to the website www.teamkids.com.au and select our program and follow the enrolment instructions.

If you have used TeamKids before, please contact their Customer Service Team and they will link your account. You will then just need to add your bookings for Term 1.

Please contact their Customer Service team via email info@teamkids.com.au or phone 95320366 #1 if you have any questions.

Yours faithfully

Garry Collins

Principal